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From: Becky Heggelund <BHeggelund@nbglaw.com>
To: "alebrecht@cc.state.az.us" <alebrecht@cc.state.az.us>
Date: 11/30/2004 12:18:48 PM
Subject: Pioneer Telephone

Dear Adam:

Per your inquiry about Telecom Management, Inc., d/b/a Pioneer Telephone listing Arizona as a state they are currently certified in on their website; I spoke to the client contact, Kevin Photiadis, who investigated and found that Arizona was indeed listed on their website as a certified state, but at a high rate of 22.5 per minute. This high rate was listed intentionally during their last website update and has incurred no potential customer inquiries. The company was aware they were not certified in Arizona, and would not have begun provisioning customers if there would have been an inquiry.

Mr. Photiadis has initiated the process of removing Arizona from the certification list, and will resume advertising Arizona once certification has been obtained.

Please do not hesitate to call or email should you have any questions,

Sincerely,

Becky Heggelund
Nowalsky, Bronston & Gothard, APLLC
3500 N. Causeway Blvd., Suite 1442
Metairie, LA 70002
(504) 832-1984 Fax (504) 831-0892

Arizona Corporation Commission
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